Ref. No. IKGPTU/CRA/..1041..... Dated..19/Oct/2026.

Directors/HoDs (All Academic Departments)
University Main Campus & it's Constituent Campuses
I K Gujral Punjab Technical University Jalandhar, Kapurthala

Sub: Recruit CRM – Joint Campus Placement Drive.

Respected Sir/Madam

I K Gujral Punjab Technical University invite it's Main Campus & constituent campuses to participate in Recruit CRM – Joint Campus Placement Drive as per details mentioned below:-

Designation	:	Customer Success Associate
Course/Stream	:	UG/ PG (All streams)
Batch Eligible	:	2027 passing out
Job Location	:	Remote
Salary Package	:	**During 06 months training:-** 20k per month **After training:-** CTC 8.00 LPA (INR 6.00 lakh base salary + INR 2.00 lakh performance pay)

Interested students may register at the below mentioned link:-

https://placements.ptu.ac.in/ and

https://careers.recruitcrm.io/1791562498697015726 6mLh?utm_source=internal+hiring+&utm_medium=job+candidate+&utm_campaign=hiring+

You are requested to kindly direct the Training & Placement Faculty Coordinator(s) of your campus/ department to share the information with the concerned students. **Last date of online registration is 21-Oct-2026 before 1000 hrs.**

Date & time of the selection process will be informed later on.

For any queries you may please call the undersigned @ +91- 9478098136.

With profound regards,

19-10-2026

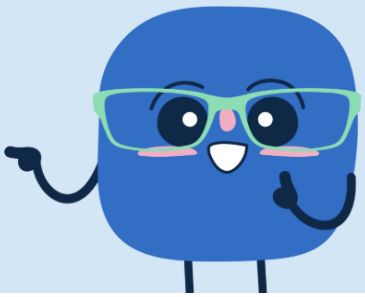
Er. Mohit Jain
Assistant Registrar (CR&A)

CC:

1. SVC: For kind information of the Hon'ble Vice Chancellor
2. Head (CR&A): For kind information
3. DR (ITS): To upload at University website

I.K. Gujral Punjab Technical University
Jalandhar-Kapurthala Highway, Kapurthala -144 603. (M) : 94780-98136
E-mail : placements@ptu.ac.in **Website** : www.ptu.ac.in

Give your career a kickstart with Recruit CRM



Company Overview:

Recruit CRM is one of the very few fully bootstrapped remote SaaS companies that has scaled to over $11 million in Annual Recurring Revenue. As a bootstrapped company, we have been profitable every year of our existence. We are currently growing at over 40% YoY with a 30% annual profit margin, which allows us to invest long term in our technology & people.

We power over 2,000 Executive Search and Recruitment firms across 100+ countries. We have corporate entities across the US, Ireland, India and Dubai. We are ranked #1 in our category by Gartner and boast a stellar 4.9/5 rating on Capterra & G2. Discover more about us at www.recruitcrm.io.

Why Join Us?

- Fully remote
- Sponsored L&D programs
- Company-paid team outbounds
- Competitive pay & full insurance coverage
- After one year of being an employee, you're eligible for our **ARR-Linked Performance Bonus**, announced every January 1st. Inclusion and bonus amounts are subject to management discretion.

If you're looking for a high-impact role where you can grow quickly, build meaningful client relationships, and solve real-world challenges, this is the place for you!

Current Opening:

We are looking for a competitive, innovative, and driven individual to join our **Customer Success Team** as a **Customer Success — Associate upon successfully completing our traineeship program**. In this role, you will work closely with cross-functional teams—including Customer Success, Product, and Engineering—to transform insights into impactful product features and solutions.

No. of positions - 10

Location: Remote

What You Will Do:

- Learn our platform Recruit CRM and understand the recruitment business.
- Handle client queries via chat, email and video calls to gain experience.
- Understand and convey customer needs to the team.
- Solve user challenges, providing solutions or workarounds.
- Uphold communication guidelines and procedures.
- Build and nurture client relationships.
- Continuously strive for exceptional service delivery.

Traineeship Details:

- **Traineeship Program:** 6 months; 8.5 hours per day, payment of INR 20,000 per month.
- **Full-Time Opportunity:** Upon successful completion of the training program and based on performance, you may be offered a full-time position as **Customer Success – Associate** with a **CTC of INR 8,00,000 (INR 6,00,000 base salary + INR 2,00,000 yearly performance pay)**

  During the initial 6-month training period you'll be working in the primary Europe shift, you'll transition to one of our five core work shifts as a full-time employee.
- Europe - Noon - 10 pm Monday - Friday
- Asia Pacific - 6 am - 4 pm Monday - Friday
- Half North America - 4 pm - 2 am Monday - Friday

- Full North America - 8 pm - 6 am Monday - Friday
- Middle East - Can choose from 4 options (4 days or 5 days a week)

  (The availability of these shifts is based on requirement)

Who Should Apply?

We invite applications exclusively from freshers who will be **completing their graduation/post graduation in 2027,** irrespective of their specialization. If you are passionate about data-driven insights, eager to learn and adapt, and ready to take on challenges with a proactive and innovative mindset, you are the perfect fit for our team.

Selection Process (Online/Virtual):

Our process includes several rounds such as an online test (MCQ), assignment, and virtual interviews—all designed to assess your analytical thinking, communication skills, and problem-solving abilities.

Take the leap and launch your career with Recruit CRM—where your curiosity, commitment to excellence, and creative problem-solving skills are valued and nurtured.

Apply now - Application link and be a part of our success story!

(We kindly request candidates to avoid follow-ups via social media or email. Updates will be shared as needed.)